

DEPARTMENT FOR CHILD PROTECTION AND FAMILY SUPPORT —  
ASSIST CLIENT MANAGEMENT SYSTEM

**158. Hon SALLY TALBOT to the Minister for Child Protection:**

I refer to the minister's decision to defer planned enhancements to ASSIST, the Department for Child Protection and Family Support's client management system, as part of the \$1.217 million reduction in expenditure this year.

- (1) What is the cost of the planned enhancements?
- (2) What aspects of ASSIST will be enhanced?
- (3) Will the enhancements affect the workload management system?
- (4) Is the minister confident that current reporting of caseload allocation is accurate?

**Hon HELEN MORTON replied:**

I thank the honourable member for some notice of this question.

- (1) The cost is \$300 000.
- (2) The enhancement is automation of the existing manual process of exchanging domestic violence information between the WA Police information management system and the department's client management system. This enhancement will now be progressed in 2013–14.
- (3) No.
- (4) Yes.